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### **OSMS Introduces Online Pre-Check-In and Self-Check-In**

**NORTHEAST WI (February 28, 2025)** – To improve their patient’s check-in experience, making the process smoother and more convenient, Orthopedic & Sports Medicine Specialists (OSMS), has implemented a new online pre-check-in system and introduced a self-check-in process to their clinic locations.

With online pre-check-ins, patients are granted access to complete all prior necessary information, complete and sign forms, and upload images of their insurance cards and driver’s license before they even get to the OSMS clinics.

“We invite our patients to provide us with feedback about our operations, so that we may improve our efforts and patient experience. All the input we receive is appreciated and taken seriously. So, when we received feedback about patients wanting a shorter check-in experience, we listened and got to work on fulfilling a new process for our patients,” Sarah Himstedt, OSMS Patient Experience Manager explained.

When it comes to checking in for their appointment, patients can now complete this process via their smartphone, an in-office iPad, or a self-check-in kiosk. The in-person kiosks or online check-in system enable patients to check-in for their appointments without having to stand in a line. The in-office kiosks are located in the reception areas at OSMS Green Bay, Marinette, Neenah, and Oshkosh, where patients can scan their driver’s license and complete check-in on their own. For the OSMS satellite locations in Chilton, Oconto Falls, and Ripon, although there will not be in-office kiosks, patients will have the opportunity to check-in for their appointment via their smartphone or the office iPad.

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**Orthopedic & Sports Medicine Specialists (OSMS)** is a physician-owned orthopedic, sports medicine, rheumatology, and pain management practice with clinics in Green Bay, Marinette, Neenah, and Oshkosh, serving northeast Wisconsin and Upper Michigan. Services at OSMS include hip, knee, and shoulder care; hand and wrist care; foot and ankle care; sports medicine; work-related injuries; fracture care; spine care; pain management care; and rheumatologic care. Recognized as the best orthopedic/sports medicine clinic in the Green Bay Area and Winnebago County, OSMS has one of [America’s Best Ambulatory Surgery Centers 2025](#) by [Newsweek](#), along with one of the [Best Ambulatory Surgery Centers for Orthopedics in the United States 2024-2025](#) by [U.S. News & World Report](#) and also offers MRI, lab services, infusion therapy and bone density screening. Visit [osmsgb.com](https://osmsgb.com) for more information.