NEWS RELEASE

McClone Insurance Welcomes Nan Pum as Director of Training and Development

Industry veteran joins McClone to elevate team excellence and accelerate growth

Menasha, WI, January 13, 2025 — McClone Insurance, a leader in risk management, insurance, and employee benefits, is thrilled to announce the addition of Nan Pum as Director of Training and Development. In this role, Nan will drive initiatives that empower McClone team members with the tools, processes, and support they need to grow, thrive, and deliver exceptional service aligned with the McClone Way.

"We believe that when our team members are equipped to be the best version of themselves, both professionally and personally, everyone wins—our people, our clients, and our community," said Dustin McClone, President and CEO. "Nan's expertise will help us build on this foundation and will be instrumental in ensuring our team continues to grow, excel, and consistently deliver the results our clients trust us for. We're excited to welcome her to the team."

With a proven track record in corporate learning, leadership development, and organizational growth, Nan brings a wealth of experience to McClone. Her leadership will focus on enhancing the tools and resources available to team members, fostering a culture of innovation and excellence. By refining processes and strengthening capabilities, Nan will help ensure McClone's team continues to deliver the thoughtful, high-impact service that sets the company apart.

"Nan's passion for developing people and optimizing performance is clear," added Lisa Van Straten, McClone's Vice President of Human Resources. "Her insights will play a key role in fostering professional growth and ensuring our team has the resources to exceed client expectations. She's the perfect fit to lead this important work."

Nan joins McClone during an exciting period of growth as the company continues to expand and redefine industry standards. Her contributions will further accelerate McClone's mission to deliver trusted guidance and meaningful impact for clients, while fostering a culture where happiness, fulfillment, and exceptional service go hand in hand.

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About McClone Insurance

McClone Insurance is a leading provider of comprehensive risk management and insurance solutions. With headquarters in Menasha, Wisconsin, and regional offices in Madison, Milwaukee, and Sheboygan, McClone serves clients nationwide. The company offers a wide range of services including business insurance, employee benefits, HR outsourcing, 401(k) solutions, personal insurance, and a private client division. Founded in 1949, McClone's core values are centered on people, community, and delivering exceptional service. Through its proprietary RiskMAP[™] process and the McClone M.A.D.E. program, the company is committed to making a meaningful impact for its clients and communities. To learn more, visit <u>www.mcclone.com</u>.