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FOR IMMEDIATE RELEASE

Fox Communities Credit Union Announces Heidi Kiecker as AVP of Fraud/BSA Officer

APPLETON, Wis. (January 6, 2025) – Fox Communities Credit Union has promoted Heidi Kiecker to AVP of Fraud/Bank Secrecy Act Officer. In this role, Kiecker will be overseeing the daily operations of the BSA and Fraud teams by developing procedures and policies ensuring compliance with BSA regulations, educating, and protecting and preventing loss to our members and the credit union by communicating with members, internal team members, vendors, authorities and auditors regarding all aspects of BSA and Fraud.

Kiecker joined Fox in 2016. Most recently she was BSA/Fraud Officer.

"I am grateful for the opportunity to lead Fox Communities Credit Union's fraud and scam education initiatives by bringing more awareness to our members, team members and communities while helping protect them and their assets," said Kiecker.

With over 85 years of experience, Fox Communities Credit Union proudly serves more than 130,000 members across 22 locations. As a member-owned financial institution, Fox prioritizes people over profits, ensuring members receive exceptional service and support. With a dedicated team of over 460 professionals and assets exceeding \$3 billion, Fox is well-equipped to meet the financial needs of members. Fox was recognized as the #1 Best Credit Union in Appleton and Oshkosh in the 2024 "Best of" Community Choice Awards. Fox is also a Gold-Certified Fox Cities Employee Friendly Workplace.

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